# **New Patient Information Form**

After you have finished completing this, please bring it up to the front desk <u>along with your current insurance card(s)</u>, if applicable.

Name:		
First	Middle Initial	Last
Address: Street Number & Name		
Street Number & Name		Apartment #
City	State	Zip
Preferred Language:   Eng	lish   Spanish	•
Race/Ethnicity: check all that a		
American Indian or Alaska		Hispanic or Latino
☐ Asian		Native Hawaiian or Pacific Islander
Black or African-American		White
		Other race
Date of Birth:		Social Security #
Occupation:		Employer:
Please check the number you prefer to be		
Home Phone #:		Cell Phone #:Area Code Number
Work Phone #: Area Code Number		Extension
Email:		
Name of Person to contact in case o		
		Relationship
Phone number: (		STATE OF THE STAT
Area Code Nun	nber	Extension
Referred by:		
Previous Chiropractic Care:	Date of last ca	are:
Current Medications/Supplement	nts:	
		· · · · · · · · · · · · · · · · · · ·
Allergies: Yes□ No □		Describe Reaction:
Smoking Status: (Age13 and over) Current Every Day Smoker:  Never Smoked:		Days Smoker: Former Smoker:

Your answers to these questions will help us to have a more effective and productive visit. Please let me know the best way to help you in our time together. What is our focus today? Please list in priority order the topics or questions you wish to cover today. 1. 2. If you have other topics you would like to address, it may require that we schedule more time during our next appointment. 1. 2. When did the pain start? \_\_\_\_\_ Have you had this in the past?\_\_\_\_\_ Has any home treatment improved this? What? Pain in worse when I... Work: Walk: Bend: Stand: Sit: Lie Down: This is... Constant On and off List any treatments received for present complaint: \_\_\_\_\_ Name of treating Doctor: Diagnosis: \_\_\_\_\_ Number of times in the last two weeks you exercised and what it was: List any operations and the years they occurred: Primary Medical Doctor or Clinic: Date of last physical exam:\_\_\_\_\_ Any significant findings?\_\_\_\_\_ Have you been diagnosed with high blood pressure? Yes Have you been in an auto accident in the ... Past year: Past 5 years: Over 5 years: List any significant injuries due to an auto accident: List any other significant injuries (childhood or adult) you have had: Do you sleep mainly on your: Stomach: Back: Side: Have you ever: (briefly describe) Been knocked unconscious? Had a fractured bone? Been hospitalized other than surgery? Past and present health problems of: Parents, grandparents, brothers, and sisters. (Diabetes, cancer, heart attacks, strokes, high blood pressure, etc.) Relationship:

Please mark  $\underline{X}$  for all your present symptoms and  $\underline{O}$  for all your past symptoms:

Head:	Genito Urinary:	Diseases/Conditions:
Headache	Blood in urine	AIDS
Sinus (allergy)	Frequent urination	Alcoholism
Entire head	Inability to control	Anemia
Back of head	bladder	Appendicitis
Forehead	Painful urination	Cancer
Temples	Kidney infection/stones	Cyst
Migraine	Prostate trouble	Diabetes
Loss of memory	Bladder infection	Emphysema
Light headedness		Epilepsy
Fainting	Cardio Vascular:	Goiter
Blurred vision	Hardening of arteries	Gout
Double vision	High blood pressure	Hyperthyroidism
Loss of vision	Low blood pressure	Hypothyroidism
Pain in ears	Poor circulation	Measles
Ear noises	Rapid heart beat	Mumps
Convulsions	Slow heart beat	Pleurisy
	Heart disease	Pneumonia
Muscles and Joints:		Polio
Arthritis	Respiratory:	Rheumatic fever
Bursitis	Chest pain	Scarlet fever
Hernia	Asthma/wheezing	Stroke
Pain or numbness in:	Chronic cough	Tuberculosis
Shoulders	Difficulty breathing	Ulcers
Arms	Spitting up blood	Whooping cough
Elbows	Spitting up phlegm	
Hands	1 3 11 3	For Women only:
Hips	Skin:	Cramps or backache
Legs	Boils	Menopausal symptoms
Knees	Bruise easily	Excessive menstrual
Ankles	Dryness	flow
Feet	Hives or allergy	Irregular cycle
Spinal curvature	Itching	Miscarriage
Swollen joints		Pregnant now
Herniated/ruptured disc	General:	Trognam now
Muscle spasms	Nervousness	
	Irritable	
Gastrointestinal:	Depression	
Belching or gas	Fatigue	
Colon disease	Generally run down	
Constipation	Loss of sleep	
Diarrhea	hours per night	
Gall bladder	Loss of weight	
(disease/stones)	lbs.	
Hemorrhoids	fos. Gain of weight	
Jaundice	lbs.	
Liver trouble	105.	
Nausea		
Stomach pain		
Stomach pain		
vointing		

# **Functional Rating Index**

In order to properly assess your condition, we must understand how much your condition has affected your ability to manage everyday activities. For each item below, please circle the number which most closely describes your condition right now.

# 1. Pain intensity

0	1	2	3	4
No pain	Mild	Moderate	Severe	Worst
	pain	pain	pain	possible pain

# 2. Sleeping

0	1	2	3	4
Perfect	Mildly	Moderately	Greatly	No Sleep
sleep	disturbed	disturbed	disturbed	, , , , , , , , , , , , , , , , , , ,
	sleep	sleep	sleep	

# 3. Personal care (washing, dressing, etc.)

0	1	2	3	4
No pain	Mild	Moderate	Moderate	Severe
	pain	pain	pain	pain

# 4. Travel (driving, etc.)

0	1	2	3	4
No pain	Mild pain	Moderate pain	Moderate pain	Severe
on long	on long	on long	on short	pain on
trips	trips	trips	trips	short trips

## 5. Work

0	1	2	3	4
Can do	Can do	Can do 50%	Can do 25%	Cannot
usual work	usual work	of usual work	of usual work	work
plus unlimited	but no extra			
extra work	work			



6.	Recreation				
	0	1	2	3	4
	Can do	Can do	Can do	Can do	Cannot do
	all activities	most activities	some activities	few activities	any activities
	1				
7.	Frequency of pa	ain_			
	0	1	2	3	4
	No pain	Occasional	Intermittent	Frequent	Constant
		pain 25%	pain 50%	pain 75%	pain 100%
		of the day	of the day	of the day	of the day
8.	Lifting				
	0	4	•	3	4
	0 No pain	Increased pain	2 Increased pain	3 Increased pain	4 Increased
	with heavy	with heavy	with moderate	with light	pain with
	weight	weight	weight	weight	any weight
9.	Walking				
٦.	waiking				
	0	1	2	3	4
	No pain	Increased pain	Increased pain	Increased pain	Increased
	any distance	after 1 mile	after ½ mile	after ¼ mile	pain with
					all walking
10.	Standing				
	0	1	2	3	4
	No pain	Increased pain	Increased pain	Increased pain	Increased
	after several	after several	after 1 hour	after ½ hour	pain with
	hours	hours			any standing
Pa	tient Signature		::::::::::::::::::::::::::::::::::::::	Date	

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# KEEHN CHIROPRACTIC OFFICE SC FINANCIAL POLICY AND AUTHORIZATION

Our recommendations are based on a desire to see you get well and stay well. Chiropractic care is covered under many insurance plans. Most of our patients that have health or accident insurance will fall under one of the plans discussed in this policy. Regardless of your coverage, we'll suggest the chiropractic care we think you need. We ask that you read and understand our policy as it applies to your particular situation.

### PATIENTS WITHOUT INSURANCE

We offer a same day discount off your visit if you make payment at the time services are rendered. You may set up a payment plan for the first visit; however, future services need to be paid in full at the time of service.

### GROUP OR INDIVIDUAL INSURANCE

Your insurance is an agreement between you and your insurance company, not between your insurance company and our office. We cannot be certain if your insurance covers Chiropractic, although most policies do provide coverage. The amount they pay varies from one policy to another. When possible, we will call to verify benefits on your insurance; however, the benefits quoted to us by your insurance company are not a guarantee of payment. As a courtesy to you, our office will complete any necessary insurance forms at no additional charge, and file them with your insurance company to help you collect. It is to be understood and agreed that any services rendered are charged to you directly and you are personally responsible for payment of any non-covered services, deductibles or co-pays.

## "ON THE JOB" INJURY (Worker's Compensation)

If you are injured on the job, your care should be paid for under your employer's Worker's Compensation insurance. You will need to inform your employer of the accident and obtain the name and address of the carrier of their insurance. If your employer denies the worker's compensation claim, you will become responsible for the balance. If you have health insurance, we can file to them per your request.

### PERSONAL INJURY OR AUTOMOBILE ACCIDENTS

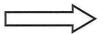
Please present your auto insurance card, your health insurance card, and tell us if you have retained an attorney. There are three options available to the PI patient:

- 1. Pay cash for your care and we will submit reports whenever necessary.
- 2. We will bill (accept assignment) from the Med Pay portion of your auto insurance.
- 3. We will accept a Letter of Protection or Doctor's Lien from an attorney and await payment at the time of settlement as long as you remain an active patient.

Although you are ultimately responsible for your bill, we will wait for settlement of your claim for up to 6 months after your care is completed. After the 6 months, we will set up a payment plan with you. Once the claim is settled or if you suspend or terminate care, any fees for services are due immediately.

#### **MEDICARE**

We do accept assignment from Medicare. The check is usually sent directly to our office in payment of the services that Medicare will cover which for Chiropractors is ONLY manual manipulation of the spine. Medicare pays 80% of the allowable fee once the deductible has been met. You are required to pay the deductible and the remaining 20%. All other services we provide are NON-COVERED. These services include, but are not limited to, x-rays, examinations, therapies, orthotics, supports, and/or nutritional supplements. Medicare patients are fully responsible for charges of non-covered services. Secondary insurance may or may not pay for these non-covered services. Our office completes and files the forms for Medicare at no charge.



### SECONDARY INSURANCE

Please inform us of any secondary insurance you may have. We will assist you if you need help in filing.

### FLEXPLANS/MEDICAL SAVINGS ACCOUNTS

Please inform us if you have a medical savings account, sometimes known as a 'flex plan.' We will be happy to provide you with a statement of your charges for reimbursement.

### INSURANCE FORMS/PAYMENT

If you receive any correspondence from your insurance carrier pertaining to the care you have received at this office or a request for more information regarding your care, please bring it in as soon as possible. It is very important that we keep your file as up to date as possible. Occasionally, either by mistake, or due to provisions in your policy, a check issued by the insurance company for payment of services rendered in our office, may come to you instead of our office. If you should receive any unexpected check in the mail, please contact us to see if it does represent payment of your bill here.

### INTEREST CHARGED ON PAST-DUE ACCOUNTS

Past due accounts (greater than 90 days) will be assessed a monthly interest charge of 1.5% on the patient balance due.

### MISSED APPOINTMENTS

In order to provide you and our other patients with the best optimal spinal care, we request that you follow our guidelines regarding broken and/or cancelled appointments. Please remember that we have reserved appointment times especially for you. Therefore, we request at least 24 hours notice in order to reschedule your appointment. This will enable us to offer your cancelled time to other patients that desire to get their treatment completed. When you cancel your appointment at the last minute, everyone loses – you, the doctor and other patients that would like to have utilized your appointment time.

If you miss two appointments without calling to cancel, thereafter, you will be charged for each missed appointment that you do not call and cancel prior to the appointment.

Thank you for your consideration of our policies and for the opportunity to be your chiropractic office of choice.

I have read and understand the payment policy of Keehn Chiropractic. I understand that my insurance is an arrangement between myself and my insurance company, NOT between Keehn Chiropractic and my insurance company. I request that Keehn Chiropractic prepare the customary forms at no charge so that I may obtain insurance benefits. I also understand that if my insurance does not respond within 120 days, or if I suspend or terminate my schedule of care as prescribed by the doctors at Keehn Chiropractic that fees will be due and payable immediately.

Patient's signature (or guardian if patient is a minor)	Date	
Staff Signature		

# DOCTOR PATIENT RELATIONSHIP IN CHIROPRACTIC INFORMED CONSENT

## CHIROPRACTIC

It is important to acknowledge the difference between the health care specialties of chiropractic, osteopathy and medicine. Chiropractic health care seeks to restore health through natural means without the use of medicine or surgery. This gives the body maximum opportunity to utilize its inherent recuperative powers.

### **ANALYSIS**

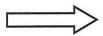
A doctor of chiropractic conducts a clinical analysis for the express purpose of determining whether there is evidence of Vertebral Subluxation Syndrome (VSS) or Vertebral Subluxation Complexes (VSC). When such VSS and VCS complexes are found, chiropractic adjustments and ancillary procedures may be given in an attempt to restore spinal integrity. It is the chiropractic premise that spinal alignment allows nerve transmission throughout the body and gives the body an opportunity to use its inherent recuperative powers. Due to the complexities of nature, no doctor can promise you specific results. This depends upon the inherent recuperative powers of the body.

### **DIAGNOSIS**

Although doctors of chiropractic are experts in chiropractic diagnosis, the VSS and VCS, they are not internal medical specialist. Every chiropractic patient should be mindful of his/her own symptoms and should secure other opinions if he/she has any concerns as to the nature of his/her total condition. Your doctor of chiropractic may express an opinion as to whether or not you should take this step, but you are responsible for the final decision.

## INFORMED CONSENT FOR CHIROPRACTIC CARE

A patient, in coming to the doctor of chiropractic, gives the doctor permission and authority to care for the patient in accordance with the chiropractic tests, diagnosis, and analysis. The chiropractic adjustment or other clinical procedures are usually beneficial and seldom cause any problem. In rare cases, underlying physical defects, deformities, or pathologies may render the patient susceptible to injury. The doctor, of course, will not give a chiropractic adjustment or health care, if he/she is aware that such care may be contraindicated. Again, it is the



responsibility of the patient to make it known or to learn through health care procedures whatever he/she is suffering from latent pathological defects, illnesses or deformities which would otherwise not come to the attention of the doctor of chiropractic. The doctor of chiropractic is licensed in a special practice and is available to work with other types of providers in your health care regime.

### **RESULTS**

The purpose of chiropractic services is to promote natural health through the reduction of the VSS and VSC. Since there are so many variables it is difficult to predict the time schedule or efficacy of cases there is a more gradual, but quite satisfactory response. Occasionally, the results are less than expected. Two or more similar conditions may respond differently to the same chiropractic care. Many medical conditions which do not respond to chiropractic care may come under the control or be helped through medical science. The fact is that the science of chiropractic and medicine may never be so exact as to provide definite answers to all problems. Both have made great strides in alleviating pain and controlling disease.

### TO THE PATIENT

PLEASE discuss any question or problems with the doctor before signing this statement of policy.

THAVE READ AND UNDERSTAND THE FORGOING.			
		_	
SIGNATURE	DATE		

Effective Date: September 23,2013



### **HIPAA Notice of Privacy Practices**

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

If you have any questions about this notice, please contact Leann Peart.

### OUR OBLIGATIONS: We are required by law to:

- Maintain the privacy of protected health information
- Give you this notice of our legal duties and privacy practices regarding Health Information about you
- Follow the term of our notice that is currently in effect

#### HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION:

The following describes the ways we may use and disclose health information that identifies you ("Health Information.") Except for the purposes described below, we will use and disclose Health Information only with your written permission. You may revoke such permission at any time by writing to our practice Privacy Officer, Leann Peart.

For Treatment. We may use and disclose Health Information for your treatment and to provoke you with treatment-related health care services. For example, we may disclose your Health Information to doctors, technicians, or other personnel, including people outside our office, who are in your medical care and need the information to provide you with medical care.

**For Payment.** We may use and disclose Health Information so that we or others may bill and receive payment from you, an insurance company, or a third party for the treatment and services you received. For example, we may give your health plan information about you so that they will pay for your treatment.

For Health Care Operations. We may use and disclose Health Information for health care operations purposes. Theses uses and disclosures are necessary to make sure that all of our patients receive quality care and to operate and manage our office. For example, we may use and disclose information to make sure the chiropractic care you receive is of the highest quality. We may also share information with other entities that have a relationship with you (for example, you health plan) for their health care operation activities.

Appointment Reminders, Treatment Alternatives, and Health Related Benefits and Services. We may use and disclose Health Information to contact you to remind you that you have an appointment with us. We may also use and disclose Health Information to tell you about treatment alternatives or health related benefits and services that may be of interest to you.

Individuals Involved in Your Care or Payment for Your Care. When appropriate, we may share Health Information with a person who is involved in your medical care or payment for your care, such as your family or a close friend. We also may notify your family about your location or general condition or disclose such information to an entity assisting in a disaster relief effort.

**Research.** Under certain circumstances, we may disclose Health Information for research. For example, a research project may involve comparing the health of patients who received one treatment to those who received another, for the same condition. Before we use or disclose Health Information for research, the project will go through a special approval process. Even without special approval, we may permit researchers to look at records to help them identify patients who may be included in their research project or for other similar purposes, as long as they do not remove or take a copy of any Health Information

### **SPECIAL SITUATIONS:**

As Required by Law. We will disclose Health Information when required to do so by international, federal, state, or local law.

**To Avert a Serious Threat to Health or Safety.** We may use and disclose Health Information when necessary to prevent a serious threat to your health and safety of the public or another person. Disclosures, however, will be made only to someone who may be able to help prevent the threat.

**Business Associates.** We may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, we may use another company to perform billing services on our behalf. All of our business associates are obligated to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

**Organ and Tissue Donation.** If you are an organ donor, we may use or release Health Information to organizations that handle organ procurement or other entities engaged in procurement, banking or transportation of organs, eyes, or tissues to facilitate organ, eye, or tissue donation and transplantation.

*Military and Veterans*. If you are a member of the armed forces, we may release Health Information as required by military command authorities. We also may release Health Information to the appropriate foreign military authority if you are a member of a foreign military.

Workers' Compensation. We may release Health Information for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

**Public Health Risks.** We may release Health Information for public health activities. These activities generally include disclosures to prevent or control disease, injury or disability; report births and deaths; report child abuse or neglect; report reactions to medication or problems with products; notify people of recalls of products they may be using; a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and the appropriate government authority if we believe a patient has been the victim of abuse, neglect, or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.

**Health Oversight Activities.** We may disclose Health Information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, and compliance with civil rights laws.

**Data Breach Notification Purposes.** We may use or disclose your Protected Health Information to provide legally required notices of unauthorized access to or disclosure of your Health Information.

Lawsuits and Disputes. If you are involved in a lawsuit or a dispute, we may disclose Health Information in response to a court or administrative order. We also may disclose Health Information in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested.

Law Enforcement. We may release Health Information if asked by a law enforcement official if the information is: (1) in response to a court order, subpoena, warrant, summons, or similar process; (2) limited information to identify or locate a suspect, fugitive, material witness, or missing person; (3) about the victim of a crime even if, under certain very limited circumstances, we are unable to obtain the person's agreement; (4) about a death we believe may be the result of criminal conduct; (5) about criminal conduct on our premises; and (6) in an emergency to report a crime, the location of the crime or victims, or the identity, description or location of the person who committed the crime.

**Coroners, Medical Examiners and Funeral Directors.** We may release Health Information to a coroner or medical examiner. This may be necessary, for example, to indentify a deceased person or determine the cause of death. We also may release Health Information to funeral directors as necessary for their duties.

**National Security and Intelligence Activities.** We may release Health Information to authorized federal officials for intelligence, counter intelligence, and other national security activities authorized by law.

**Protective Services for the President and Others.** We may disclose Health Information to authorized federal officials so they may provide protection to the President, other authorized persons, or foreign heads of state or to conduct special investigations.

Inmates or Individuals in Custody. If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release Health Information to the correctional institution or law enforcement official. This release would be if necessary: (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) the safety and security of the correctional institution.

### USES AND DISCLOSURES THAT REQUIRE US TO GIVE YOU AN OPPORTUNITY TO OBJECT AND OPT OUT

Individuals Involved in Your Care or Payment for Your Care. Unless you object, we may disclose to a member of your family, a relative, a close friend, or any other person you identify, your Protected Health Information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment.

**Disaster Relief.** We may disclose your Protected Health Information to disaster relief organizations that seek your Protected Health Information to coordinate your care, or notify family and friends of your location or condition in a disaster. We will provide you with an opportunity to agree or object to such a disaster whenever we practically can do so.

### YOUR WRITTEN AUTHORIZATION IS REQUIRED FOR OTHERS USES AND DISCLOSURES

The following are uses and disclosures of your Protected Health Information will be made only with your written authorization:

- 1. Uses and disclosures of Protected Health Information for marketing purposes; and
- 2. Disclosures that constitute a sale of your Protected Health Information

Other uses and disclosures of your Protected Health Information not covered by this Notice or the laws that apply to us will be made only with your written authorization. If you do give us an authorization, you may revoke it at any time by submitting a written revocation to our Privacy Officer and we will no longer disclose Protected Health Information under the authorization. But disclosure that we made in reliance on your authorization before you revoked it will not be affected by the revocation.

YOUR RIGHTS: You have the following rights regarding Health Information we have about you:

Right to Inspect and Copy. You have a right to inspect and copy Health Information that may be used to make decisions about your care or payment for your care. This includes medical and billing records, other than psychotherapy notes. To inspect and copy this Health Information, you must make your request, in writing, to Leann Peart. We have up to 30 days to make your Protected Health Information available to you and we may charge you a reasonable fee for the costs of copying, mailing, or other supplies associated with your request. We may not charge you a fee if you need the information for a claim for benefits under the Social Security Act or any other state or federal needs-based benefit program. We may deny your request in certain limited circumstances. If we do deny your request, you have the right to have the denial reviewed by a licensed healthcare professional who was not directly involved in the denial of your request, and we will comply with the outcome of the review.

Right to an Electronic Copy of Electronic Medical Records. If your protected Health Information is maintained in an electronic format (known as an electronic medical record or an electronic health record) you have the right to request that an electronic copy of your record be give to you to or transmitted to another individual or entity. We will make every effort to provide access to your Protected Health Information in the form or format you request, if it is readily producible in such form or format. If the Protected Health Information is not readily producible in the form or format you request your record will be provided in either our standard electronic format of if you do not want this form or format, a readable hard copy form. We may charge you a reasonable, cost-based fee for the labor associated with transmitting the electronic medical record.

**Right to Get Notice of a Breach.** You have a right to be notified upon a breach of any of your unsecured Protected Health Information.

**Right to Amend.** If you feel that Health Information we have is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for our office. To request an amendment, you must make your request, in writing, to Leann Peart.

**Right to an Accounting of Disclosures.** You have the right to request a list of certain disclosures we made of Health Information for purposes other than treatment, payment and health care operations or for which you provided written authorization. To request an accounting of disclosures, you must make your request, in writing, to Leann Peart.

Right to Request Restrictions. You have the right to request a restriction or limitation on the Health Information we use or disclose for treatment, payment, or health care operations. You also have the right to request a limit on the Health Information we disclose to someone involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not share information about a particular diagnosis or treatment with your spouse. To request a restriction, you must make you request, in writing, to Leann Peart. We are not required to agree to your request unless you are asking us to restrict the use and disclosures of you Protected Health Information to a health plan for payment or health care operation purposes and such information you wish to restrict pertains solely to a health care item or service for which you have paid us "out-of-pocket" in full. If we agree, we will comply with your request unless the information is needed to provide you with emergency treatment.

**Out-of-Pocket-Payments.** If you paid out-of-pocket (or in other words, you have requested that we not bill your health plan) in full for specific item or service, you have the right to ask that your Protected Health Information with respect to that item or service not be disclosed to a health plan for purposes of payment or health care operations, and we will honor that request.

**Right to Request Confidential Communications.** You have the right to request that we communicate with you about medical matters in a certain way or at certain locations. For example, you can ask that we only contact you by mail or at work. To request confidential communications, you must make your request, in writing, to Leann Peart. Your request must specify how or where you wish to be contacted. We will accommodate reasonable requests.

Right to a Paper CopY of This Notice. You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a copy of this notice at our website, <a href="http://www.keehnchiro.com">http://www.keehnchiro.com</a>. To obtain a paper copy of this notice, make a written request to Leann Peart.

### **CHANGES TO THIS NOTICE:**

We reserve the right to change this notice and make the new notice apply to Health Information we already have as well as any information we receive in the future. We will post a copy of our current notice at our office. The notice will contain the effective date on the first page, in the top right hand corner.

### **COMPLAINTS:**

IF you believe your privacy rights have been violated, you may file a complaint with our office or with th
Secretary of the Department of Health and Human Services. To file a complaint with our office, contact
Leann Peart. All complaints must be made in writing. You will not be penalized for filing a complaint.

Printed name:		
Signature:	Date:	